

# Integrated Management System Policy

The Management of Compañía Logística de Hidrocarburos CLH, S.A. - N.I.F. A28018380 (registered trademark Exolum) and its group of companies establish, document and keep up to date an Integrated Management System that covers all the activities of the organisation for the storage, transportation through the pipeline network, unloading of tankers in ports, dispatch, transportation and storage of a wide range of liquid bulk, petroleum products and biofuels, especially refined products, chemicals and fuels, the supply of fuels to ships in ports; as well as the storage, transportation and supply of aviation fuels and packaged lubricants to aircraft.

The Integrated Management Policy provides a framework for establishing and reviewing Exolum's quality management, innovation, environmental, industrial safety, operational safety systems, information security and occupational health & safety objectives, in accordance with its commitment to corporate social responsibility.

In order to contribute to the competitiveness of the organisation and its long-term sustainability, the Management is committed to promote, directly and through all its leaders, the systematic application of the principles that make up this Policy, which are summarized below:



## GUARANTEE OF EXCELLENCE

To manage excellence in all activities under a common framework that guarantees the fulfillment of economic and financial objectives in line with the rest of the principles.



## CUSTOMER AND STAKEHOLDER FOCUSED MANAGEMENT

To orient the organisation's management and actions towards the identification and continuous and balanced satisfaction of the requirements, needs and expectations of customers and stakeholders, in addition to ensuring compliance with legal, regulatory and reference standards.



## COMPETITIVENESS AND LONG-TERM SUCCESS

The objective is to achieve the competitiveness and success of the organisation through the continuous optimisation of the overall business process and the efficient management of the company, aligning the objectives with its mission, deploying and executing them in a coherent manner while minimising the resources employed.



## QUALITY, CONTINUOUS IMPROVEMENT, R&D AND INNOVATION

Pursue and enable quality, continuous improvement, R&D and innovation in all facets of the business, including products, services, processes and management systems, in order to achieve performance at the level of the best. Innovation must be embedded in the culture of the organisation, involving all people and stakeholders to make R&D and innovation a basic element for the success and sustainability of the organisation. Exolum's management considers it essential to continuously improve attitudes, practices and processes in order to maximise efficiency and reduce occupational health & safety risks and environmental risks.



## ETHICS AND INTEGRITY

Act with rigorous criteria of good corporate governance and promote actions based on ethical principles and transparency, according to Exolum's Code of Ethics.



## TRAINING AND DEVELOPMENT

To provide people with the knowledge and skills necessary for the performance of their activity and to enable them to grow and develop professionally. To provide a work environment that supports good work life balance and facilitates the satisfaction of personal expectations. Encourage people's creativity as a basic element to pursue innovation in products, processes, services and management systems of the organisation.



## INVOLVEMENT OF PEOPLE

Disseminate to all people in the organisation all aspects of the organisation's policy and management, pursuing success and sustainability through individual and collective commitment, key to the Integrated Safety Culture which is fundamental to the company.



## RISK MANAGEMENT

Ensure that relevant risks are identified, evaluated and eliminated or reduced to a minimum acceptable level.



## ENVIRONMENTAL MANAGEMENT

To ensure, throughout the life cycle of Exolum's activities, the efficient use of resources, minimising the impact on the environment and the effects on climate change, protecting the environment, respecting biodiversity and the social environment, as well as complying with legal and other requirements.



## OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT

To ensure maximum safety in all facilities, equipment, processes and operations, as well as the health of people with the aim of eliminating hazards that may affect employees, contractors, suppliers, customers, shareholders and the community in general; as well as compliance with legal and other requirements. Exolum has a corporate vision on safety which, together with the basic safety rules are defined as Safety Foundations, underpinning the commitment of management to promote the detection and elimination of situations of high potential for SIF damage.



## MAJOR ACCIDENT PREVENTION

To guarantee and ensure that the facilities, equipment, processes and operations offer the highest level of safety and reliability, in order to avoid accidents with consequences that may affect the health and safety of its employees, the employees of external companies and nearby populations, as well as the environment and safety of its employees, the employees of external companies and nearby populations, as well as the environment.



## COMMUNICATION, INFORMATION, CONSULTATION AND PARTICIPATION

Ensure internal and external communication are transparent and promote participation. Exolum encourages the participation of employees in all issues related to Occupational Health and Safety in our facilities, promoting their collaboration and identification of opportunities for improvement.



## EXTENSION TO ALL STAKEHOLDERS

Collaborate with other agents in the value chain, customers and suppliers, stakeholders and society in general and extend the principles of this policy to them, pursuing sustainable development and shared benefit.



## INFORMATION SECURITY

To guarantee information security in the operation of the services of all our infrastructures: Pipeline, Storage and Aviation Plants, etc. by establishing the processes, requirements, controls and actions according to the identified risks, good practices of the sector, as well as the applicable business, legal and contractual requirements.



## OPERATIONAL SAFETY

Ensure the management of operational safety by providing the appropriate resources and implementing strategies and processes resulting from an integrated organisational culture. Such a culture aims to promote training and safe practices, encourage proper safety communication and actively manage safety with the same focus on results as other management systems in the organisation.

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